

BOARD OF FIREFIGHTING PERSONNEL STANDARDS AND EDUCATION

Fire Officer IV

Sample Test



7/10/15

Version 0

Fire Officer 4

1. NFPA 1021, Standard for Fire Officer Professional Qualifications, 2009 Edition.
2. Jones and Bartlett Chief officer Principles and Practices

1. The position with the responsibility of providing the public, via the media, information about the department is the:
 - A. Liaison Officer.
 - B. Operations Chief.
 - C. Public Information Officer.
 - D. Media Specialist.
2. When the chief officer utilizes a forum to gain information from customer groups, which of the following should occur?
 - A. Establish and publish an agenda.
 - B. Use informal meeting rules.
 - C. Adhere to closed meeting laws.
 - D. Establish a flexible timetable.
3. Which of the following is one of the two types of reports made on a Post Incident Analysis?
 - A. Identification of incorrect actions
 - B. Problems on the incident scene
 - C. Recommendations for changes
 - D. Identification of specific blame
4. The _____ provides a basic understanding of the resources that are employed in incident management and defines the capabilities of federal, state, and local entities.
 - A. National Resource Management Handbook
 - B. Resource Identification and Categorization
 - C. Federal Mutual Aid Resource Categories
 - D. National Mutual Aid Glossary of Terms and Definitions
5. A speech can be organized in any which of the following basic formats?
 - A. Spatula
 - B. Linear
 - C. Hard to soft evidence
 - D. Chronological
6. Resource needs for a major disaster involving several disciplines should be handled by a(n):
 - A. unified command.
 - B. unified logistic section.
 - C. area command.
 - D. logistic support branch.
7. In crisis management, the lead agency is:
 - A. the federal government.
 - B. law enforcement.
 - C. emergency management officials.
 - D. the fire department.

8. In a disaster, what agency determines when the incident termination is declared?
- A. Local fire department
 - B. Local law enforcement
 - C. Authority having jurisdiction
 - D. Federal government
9. Chief Officers need to know the informal leaders in order to:
- A. maintain control and formal authority over the organization.
 - B. tap into their informal communication channels and communicate with them.
 - C. minimize their exposure and reduce their ability to gain followers.
 - D. promote their position to gain organizational support.
10. The benefit to the National Incident Management System is that it:
- A. separates sharing of resources.
 - B. establishes common goals.
 - C. encourages jurisdictional conflicts.
 - D. creates debate for discussion of operational issues.
11. Approximately _____ percent of all fire services in the United States now provide some level of emergency medical care.
- A. 70
 - B. 75
 - C. 80
 - D. 85
12. Federally recognized resource typing descriptions for use under the NIMS are always available from the:
- A. Department of Homeland Security/Federal Emergency Management Administration.
 - B. Federal Bureau of Investigation.
 - C. NIMS Integration Center.
 - D. National Fire Academy.
13. An important element of the National Incident Management System is effective public communication during a disaster or attack. Messages to local citizens on what actions to take are critical and should be handled through:
- A. Joint Information System.
 - B. each agency's PIO.
 - C. the lead jurisdiction's PIO.
 - D. limited releases to ensure accurate information.
14. Which of the following is one of the responsibilities of an Area Command?
- A. Allocates resources according to the established policies.
 - B. Identifies critical resource needs and reports them to the incident commander.
 - C. Establishes tactical priorities for each incident under its authority.
 - D. Ensures that short-term emergency recovery is coordinated to assist in recovery.

15. Which of the following best defines Interoperability?
- A. Responder feedback to developers on a new radio system
 - B. A process of combining and prioritizing communication needs
 - C. The ability of one agency to communicate with another agency
 - D. Compatibility of radio systems across jurisdictional and functional lines
16. Studies indicate that as many as _____ percent of those individuals who received EAP counseling returned to full productive status.
- A. 20 B. 50 C. 70 D. 80
17. Homeland Security Presidential Directive 8:
- A. addresses the establishment of the National Incident Management System.
 - B. directs the operation of Emergency Operations Centers.
 - C. establishes preparedness policies for prevention and response.
 - D. prioritizes critical infrastructures and key resources.
18. During budget cuts and layoffs, the best tool can be:
- A. employee benefits.
 - B. a positive public image.
 - C. increased service delivery
 - D. increased tax base.
19. The unstructured type of interview is best described by which of the following?
- A. Has flexibility to ask unplanned questions
 - B. Contains completely preplanned questions
 - C. Lacks any preplanned questions
 - D. Requires written responses
20. The evaluation process that is useful for accurately portraying how a program truly operates to external customers is known as:
- A. process based.
 - B. needs based.
 - C. goal based.
 - D. outcome based.
21. The _____ is the foundation of the National Response Plan as established by Homeland Security Presidential Directive 5.
- A. Local Emergency Planning Committee
 - B. National Incident Management System
 - C. Federal Emergency Management Administration
 - D. Department of Homeland Security

22. As a fire officer, you are assigned as the Safety Officer during a joint incident involving a hostage situation and to help you to manage your assignment you:
- A. choose not to accept the responsibility.
 - B. ask for an assistant Safety Officer from the police department.
 - C. contact the FBI for information.
 - D. monitor radio traffic and observe events.
23. Under the National Incident Management System (NIMS), preparedness affects each phase of an incident. It has significant impact on _____ and _____.
- A. planning, response
 - B. mitigation, planning
 - C. response, recovery
 - D. mitigation, recovery
24. Which of the following statements is most correct concerning incident communications?
- A. The goal of the Common Operating Picture is to give the Incident Commander/Unified Command real time information to assist in deploying resources.
 - B. Most local agencies have the ability to develop an effective COP.
 - C. Incident communications is usually the most effective part of any incident.
 - D. Interoperable communications is the ability of an agency to communicate within itself.
25. **Directions:** Read the statements below and choose the correct answer from alternatives A-D below.
- Statement 1: When chief officers use group decision-making methods, they are releasing authority and responsibility for the final decision.
- Statement 2: When chief officers use group decision-making methods, they increase members' commitment to the process.
- Statement 3: Group decision making has the advantage of improved understanding of the decision made.
- A. Statement 1 is true; statements 2 and 3 are false.
 - B. Statements 1 and 2 are true; statement 3 is false.
 - C. Statement 1 is false; statements 2 and 3 are true.
 - D. All three statements are true.